

# POLICY OF THE INTEGRATED QUALITY MANAGEMENT SYSTEM OF TRIXIT s.r.o.

The company is active in software development and digital services. Currently, our main goal is to assist client organizations in the analysis and technical implementation of software projects, corporate data security and access control. We also assist clients in meeting their business objectives by supporting their sales and marketing activities, particularly on the Internet.

We are aware that we can only achieve a consistent high quality, level and safety of our services with a policy that applies to all activities of our company and all its employees. In order to provide the highest quality services, TRIXIT Ltd. has built a corporate management system within its activities that complies with the requirements of ISO 9001:2015 (quality management system), ISO 10006:2017 (project management system), ISO 27001:2013 (information security management system) and TISAX (information security management system).

The scope of the system in our company encompasses our entire company, all its internal and external aspects and stakeholders. The scope of our company is global. Our important customers include companies from various industries, in particular Internet content providers, security providers in the SW sector, automobile manufacturers, banking service providers and others.

# 1. Quality

Quality comes first in our company. We guarantee it with the qualifications and initiative of all our employees. We are aware that the quality of all processes in our company determines our future.

# 2. Respect for the customer

We deliver our products in the required quality and within the agreed deadlines. We maintain a very close relationship with all our customers, based on which we are able to respond flexibly to all their requirements, needs and expectations.

# 3. Economy and efficiency, supplier relations

We develop cooperation with our suppliers on a partnership level. We take measures that enable us to reduce costs and avoid all forms of waste.

# 4. Collaborators / Colleagues

We value creative and professionally skilled employees who are willing to further their education in their field. We strive to keep them motivated to do productive and well-done work, thus creating the conditions for continuous improvement of our customers' satisfaction. We support the continuous development of our key personnel, both in their professional competence and in their knowledge of management, communication and teamwork. The company has issued a Code of Ethics as a separate document.

### 5. Information security

The purpose of the implementation of the ISO 9001 system for our company is to ensure the so-called Business Continuity, minimization of harmful risks through prevention of security incidents and reduction of their impact inside the company, towards our customers and interested third parties, as well as protection of the company's information assets against all internal, external, targeted or accidental security incidents.

### 6. Environmental protection

We are committed to fulfilling the requirements of applicable environmental legislation, to raising awareness of environmental protection through educational activities, and we are committed to attracting our surroundings to closer cooperation, We are looking for ways to reduce energy consumption and reduce the amount of input raw materials. We implement cost-effective and efficient waste recovery measures. We are committed to preventing emergency situations from occurring and, if they do, to following procedures to ensure that negative environmental impacts are limited. We are committed to influence our suppliers and other stakeholders to be environmentally friendly and, as part of the system improvement process, to strive to minimise negative environmental impacts arising from the company's activities in the execution of contracts. We are committed to emphasizing the prevention of negative environmental impacts.

## 7. Health and safety at work

We are committed to providing safe and healthy working conditions. We are committed to eliminating hazards and reducing occupational health and safety risks. We accept our overall responsibilities and obligations regarding the prevention of work-related accidents and health damage. We ensure the integration of occupational health and safety system requirements into all company processes. We provide the necessary resources in this area, directing and supporting co-workers to contribute to the effectiveness of the overall system.

The management is committed to continuously improving the effectiveness of the information security management system, and to being accountable for that effectiveness, and is aware of its risks, which it mitigates through planned measures, internal and external aspects, all within the context of the organisation. Integrity is ensured in the planning and implementation of changes in our company. Our company consistently meets the relevant requirements of laws and regulations, as well as customer requirements that are identified and understood. The annual objectives of our company are based on the Policy. The management of the company is committed to meeting all applied requirements. The Policy is reviewed annually as part of the Review Report.

The policy is issued as a separate document in the company and is communicated to all stakeholders. The Policy is available on our website.

In Prague on 18.9.2023

Ing. Milan Průcha, MBA

Managing Director of TRIXIT s.r.o.

